**SAMPLE VOLUNTEER SURVEY**

1. **What is the main reason(s) you volunteer with [enter club here]?**Please indicate with a tick

|  |  |
| --- | --- |
|  | For the love of the game |
|  | I have a child who plays |
|  | To meet new people |
|  | I’ve been a player and wanted to give something back |
|  | I like helping others succeed |
|  | To spend time with friends |
|  | For fun |
|  | To gain skills or experience for the future |
|  | I can’t remember |
|  | Other (please specify) |

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1. **How did you get involved with [enter club here]?**Please indicate with a tick

|  |  |
| --- | --- |
|  | Asked to volunteer |
|  | Saw an advertisement |
|  | I approached [enter sport] myself |
|  | Friend roped me in |
|  | Other (please specify) |

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**3. Your Experience as a Volunteer**

Please tick the extent to which you agree or disagree with the following statements

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Strongly Disagree | Disagree | Agree | Strongly Agree | Unsure |
| What is expected of me in my volunteer role is clearly explained |  |  |  |  |  |
| I know what I need to know to undertake my role |  |  |  |  |  |
| I feel that my skills and experience are well suited to the role I do |  |  |  |  |  |
| I understand the roles of other volunteers (and staff) |  |  |  |  |  |
| There are regular opportunities to share information and provide feedback |  |  |  |  |  |
| My views and suggestions receive due consideration |  |  |  |  |  |
| Communication about information related to my role is clear and frequent |  |  |  |  |  |
| There is someone designated to monitor my task load, check in with me regularly, and to whom I can go if I need support |  |  |  |  |  |
| The environment for volunteering is positive, supportive and encouraging |  |  |  |  |  |
| My motivations for volunteering are being satisfied |  |  |  |  |  |
| I feel my efforts as a volunteer are appreciated |  |  |  |  |  |
| I enjoy volunteering with [enter club] |  |  |  |  |  |

**Please note any other aspects of your volunteer experience that have been particularly positive:**

|  |
| --- |
|  |

**Please note any aspects of your volunteer experience that are in need of improvement:**

|  |
| --- |
|  |

**Please indicate the extent to which the amount of time you volunteer has been more, less or about what you anticipated**

|  |  |
| --- | --- |
|  | Much less than I anticipated |
|  | Somewhat less than I anticipated |
|  | About what I anticipated |
|  | Somewhat more than I anticipated |
|  | Much more than I anticipated |

**Overall how satisfied or dissatisfied are you with the recognition you have received for your efforts as a volunteer in the past year?**

|  |  |
| --- | --- |
|  | Very satisfied |
|  | Generally satisfied |
|  | Neither satisfied nor dissatisfied |
|  | Generally dissatisfied |
|  | Very dissatisfied |
|  | I don’t expect my efforts to be recognised |

**In your opinion which of the approaches listed below, if any, would be the best way to recognise your efforts as a [enter club] volunteer: (Please tick as many as are relevant)**

|  |  |
| --- | --- |
|  | Being thanked personally verbally |
|  | Being given a thank you card |
|  | Being thanked publicly for your efforts |
|  | Being given petrol vouchers |
|  | Having your expenses reimbursed |
|  | Being given tickets to games |
|  | Being given a small gift |
|  | Being given an award |
|  | Additional responsibility |
|  | Additional training |
|  | No recognition required |
|  | Other (please specify) |

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**4. Training and Development**

Please indicate the extent to which you agree or disagree with the following statements

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Don’t Know or Can’t Remember | Strongly Disagree | Disagree | Agree | Strongly Agree |
| The induction or orientation I received when I first volunteered was sufficient for me to find my way around and know what was expected of me |  |  |  |  |  |
| I have received the necessary training to undertake my current role with confidence |  |  |  |  |  |
| I would like additional training to help me perform better in my current role |  |  |  |  |  |
| I would like to progress to a different or more senior volunteering role |  |  |  |  |  |

**If you would like additional training in your current role please specify:**

|  |
| --- |
|  |

**If you are happy for us to follow up with you about this please indicate**

|  |  |
| --- | --- |
|  | Yes |
|  | No |

**If you would like to progress to a different volunteering role in [enter club] please tell us more**

|  |
| --- |
|  |

**If you are happy for us to follow up with you about this please indicate**

|  |  |
| --- | --- |
|  | Yes |
|  | No |

|  |
| --- |
|  |

**Please do not complete the below contact details if you would prefer to remain anonymous**

**Name:**

|  |
| --- |
|  |

**Email Address:**

|  |
| --- |
|  |

**Phone Number:**

**5. Length of Time as a Volunteer**

How long have you been a volunteer for [enter club]?

|  |  |
| --- | --- |
|  | Less than 6 months |
|  | 6 months – 1 year |
|  | 1-2 years |
|  | 2-5 years |
|  | 5-10 years |
|  | Over 10 years |

**6. Primary Role**

What is your primary volunteering role?

|  |  |
| --- | --- |
|  | Board or Executive Committee Member |
|  | Team Manager |
|  | Secretary |
|  | Coach |
|  | Official (referee, umpire etc) |
|  | Treasurer |
|  | Volunteer Coordinator |
|  | Other (please specify) |

|  |
| --- |
|  |

**Is there anything else you would like us to know about Volunteering at** **[enter club]?**

|  |
| --- |
|  |